

**HOMELESS COALITION
OF THE ALABAMA GULF COAST
CONTINUUM OF CARE
AL-501**



2017 ANNUAL REPORT

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CoC CHAIR LETTER

Dear Friends and Supporters:

On behalf of the Board of Directors of the Continuum of Care, of the Homeless Coalition of the Gulf Coast, we welcome you to our annual community report meeting. The CoC is responsible for coordinating and implementing a system for our geographic area of Mobile and Baldwin counties to meet the needs of the homeless population and subpopulations within this area. Each year there are challenges to be addressed in order to meet local needs and to stay within the complex guidelines and priorities established by the various funding agencies to deliver these services through our many service providers. Thank you to our service providers; Housing First, Inc., administrators and staff; and my fellow CoC Board Members for your dedication and work on the CoC and the various standing committees to address and end homelessness in our community.

At the end of last year several of our CoC Board of Directors cycled off the Board and we have had a number of new Board Members to join us. Thus, we have spent time orienting not only our Officers, but the CoC Board Members concerning their roles, responsibilities, and providing them information on the plethora of services provided. The CoC currently has members from local governments, businesses, civic groups, community agencies, banks, healthcare entities, homeless service providers, institutions of higher learning, housing authorities, mental health providers, and educational entities.

Each year, according to the requirements of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act, the CoC reviews and ranks project applications for HUD funding. The results of this process are further detailed in this report. During the Program year 2018-2019 all Tier 1 projects were funded and approved by HUD for a total of **\$3,823,188**. Unfortunately, the Tier 2 project was reduced in funding this year resulting in a deficit of **\$249,171**. One new project was funded for Rapid Rehousing and Transitional Housing for **\$232,448**.

The City of Mobile coordinated a community-wide Housing Summit in which service providers, businesses, industry and faith-based leaders in our community came together for a day long workshop to educate the community about homelessness, to increase awareness and build capacity to address homelessness. This has provided a foundation for ongoing planning and exploration in our community to address local unmet needs through the traditional funding mechanisms. As we continue to educate our community to the fact that the cost of homelessness affects all of us including the quality of life in our community. Addressing the needs of the homeless actually maximizes the use of our funding sources and improves quality of life for all. It is through collaborations such as this with community stakeholders that we will develop and implement innovative solutions and identify resources to end homelessness.

The CoC Board and its member organizations express our deepest gratitude to Housing First, Inc. for providing staff support for the CoC in accomplishing its mission of preventing, reducing and eventually ending homelessness.

In Partnership,



Carol K. Thompson, M.R.C., Ed.S.
CoC, Board of Directors Chair

WHAT IS THE CONTINUUM OF CARE?

A Continuum of Care is a group of representatives from local organizations, assembled to plan for and provide a system of outreach, engagement, and assessment; emergency shelter, rapid re-housing, transitional housing, permanent supportive housing; and prevention strategies to address the various needs of the homeless or those at risk of homelessness within their geographic region.

Examples of CoC Representatives

- Nonprofit homelessness assistance providers
- Victim services providers
- Faith-based organizations
- Governments
- Businesses
- Advocacy Groups
- Public Housing Authorities
- School districts
- Social services providers
- Mental health agencies
- Hospitals
- Universities
- Affordable housing developers
- Law enforcement agencies
- Organizations serving veterans
- Homeless or formerly homeless individuals

RESPONSIBILITIES OF THIS CONTINUUM OF CARE

- Conducting the federally required, year-round community-organizing needs assessment and planning process for addressing and ending homelessness.
- Developing and submitting an annual application to HUD for the jurisdictionally assigned pro rata share of federal funds available for sponsor-based projects to serve and house homeless citizens.
- Monitoring and making recommendations regarding projects funded through this process, and providing oversight of project outcomes.
- Operating the federally mandated Homeless Management Information System.
- Reviewing and approving an annual Point-In-Time Count plan, and empowering a lead agency to coordinate and conduct the count.
- Plan and produce annual Project Homeless Connect—a one day service fair for homeless individuals and families. Services include legal services, state ID cards, housing assistance, work-force development, health & wellness, and other services provided at no cost.
- Providing citizens of the two-county area with information and resources about the availability of services and homeless assistance programs.

HOMELESSNESS IN ALABAMA

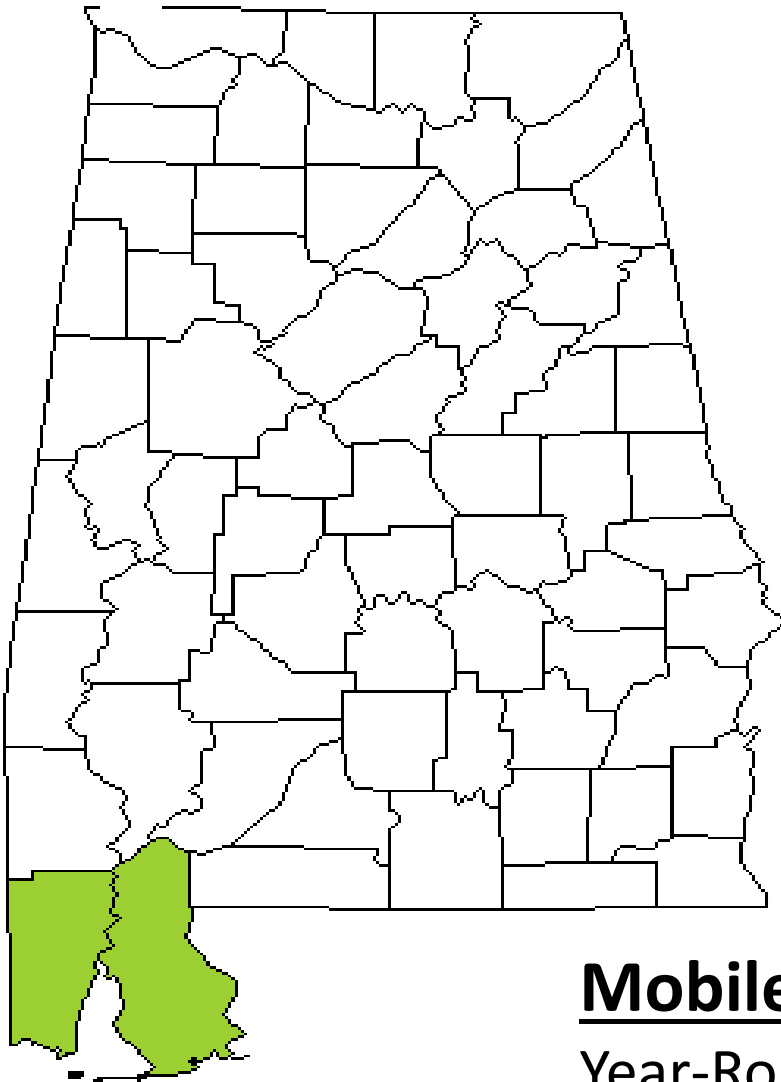
(Data derived from state and local Point-In-Time and Housing Inventory Count [2017])

State of Alabama

Year-Round Beds: 3,444

Sheltered Homeless: 2,656

Unsheltered Homeless: 1,137



Mobile and Baldwin Co.

Year-Round Beds: 526

Sheltered Homeless: 341

Unsheltered Homeless: 265

COORDINATED ENTRY

Coordinated Entry is a system designed to unite service-provider efforts, create a real-time list of individuals in the community who are experiencing a housing crisis, and efficiently link applicants with the resources needed to prevent or end a housing crisis. Coordinated Entry uses standardized screening tools to ensure all people experiencing a housing crisis in Mobile County and Baldwin County are equally and fairly assessed. Coordinated Entry also ensures resources are first applied to those with the greatest service needs and highest levels of vulnerability. The system takes a “no wrong doors” approach and can be accessed through outreach efforts, via telephone, or in person to provide services with as few barriers as possible.



3,088
Clients Assessed



859 Individuals
Obtained Permanent Housing
Representing:

28% of Clients Assessed through CE

66% of Clients Referred to Housing Programs



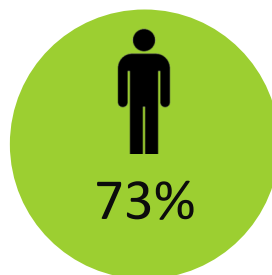
1,306
Individual Referrals

WHO IS EXPERIENCING A HOUSING CRISIS OR HOMELESSNESS?

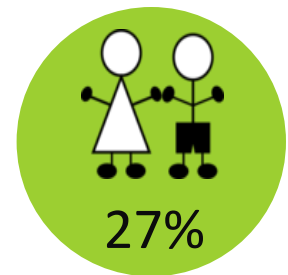
(Data obtained through community's Coordinated Entry system.)



\$0 - \$1,000
MONTHLY INCOME



ADULTS



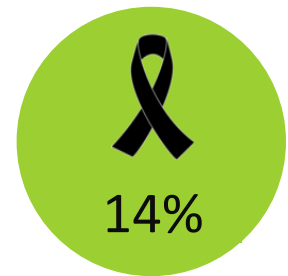
CHILDREN



DISABLED



MENTAL HEALTH
ISSUES



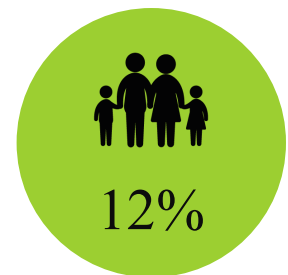
EXPERIENCED
DOMESTIC VIOLENCE



PUBLIC SCHOOL STUDENTS ARE
EXPERIENCING HOMELESS

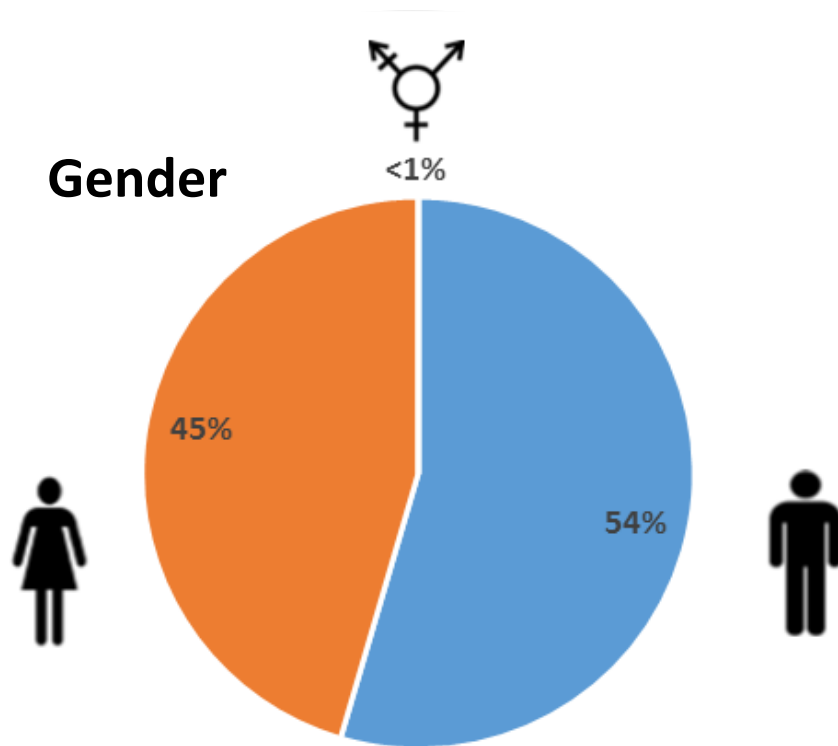


SLEEPING ON STREETS
OR IN A SHELTER

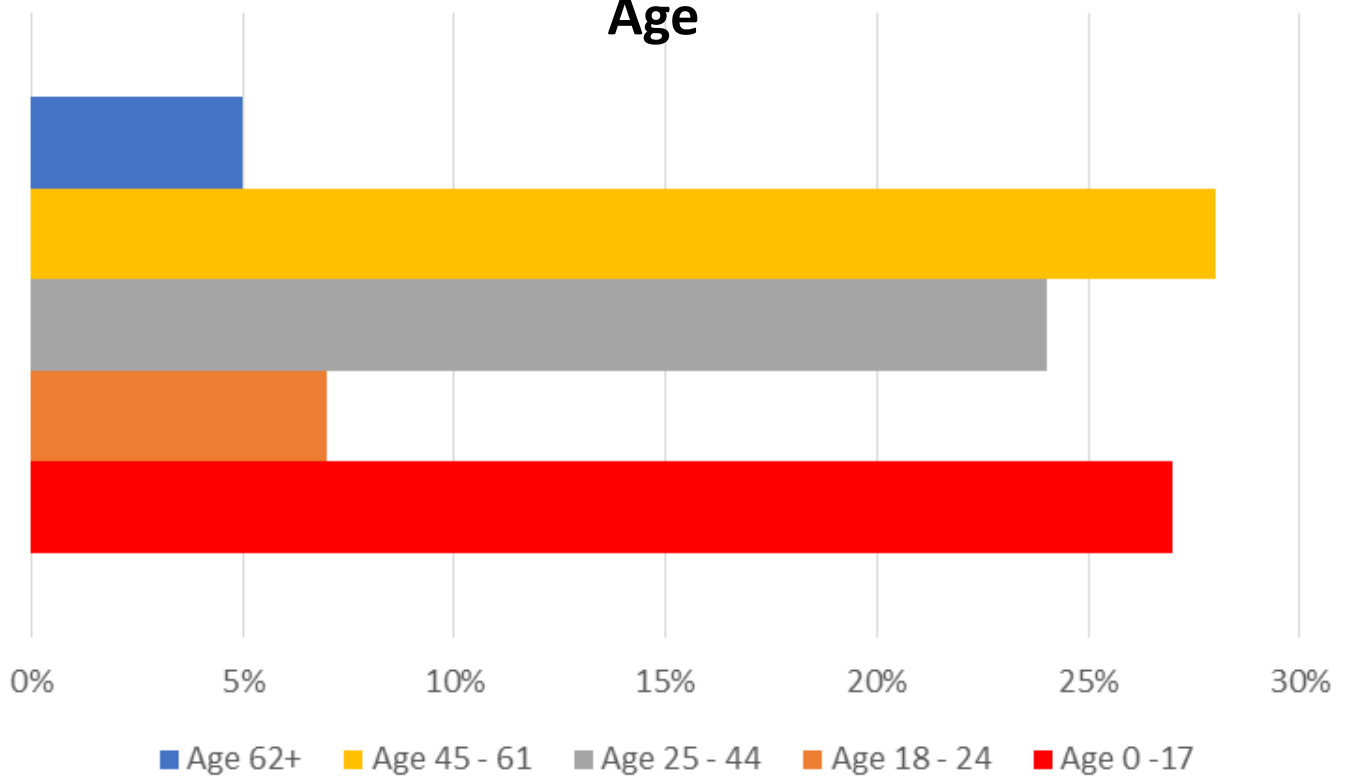


FAMILIES WITH
CHILDREN

Gender



Age



SUPPORTIVE SERVICES

FOR VETERAN FAMILIES



194 Individuals

Obtained

Permanent Housing

Representing 85% of Clients Served

Housing stability can be drastically impacted by joblessness, limited income, substance use, disability, mental illness, criminal history, poor credit, and traumatic life experiences. The Supportive Services for Veteran Families (SSVF) program seeks to address these issues for veterans and their families. SSVF provides short-term, intensive case management and temporary financial assistance designed to link veterans and their families with permanent housing solutions to prevent and end veteran homelessness.

228

Individuals Served in 2017



HOMELESS MANAGEMENT INFORMATION SYSTEM

The Homeless Management Information System is a locally operated information system used to collect data about individuals and families seeking services to prevent and end homelessness. The system is an integral part of the community's collaborative efforts as it allows providers to track the provision of services, maintain current case plans, and efficiently coordinate with other agencies. The HMIS has allowed Mobile and Baldwin County service providers to efficiently serve over 5,100 individuals in 2017.

87

**Users Trained
in 2017**

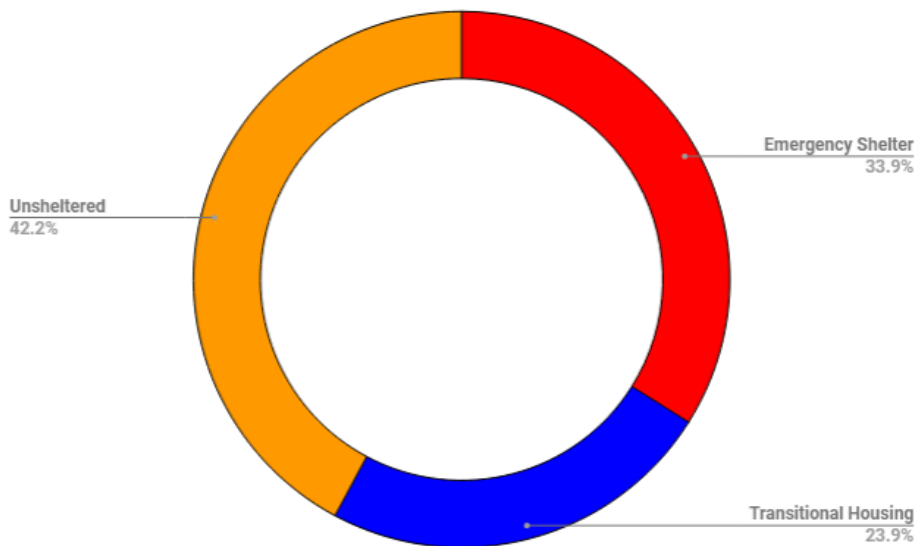
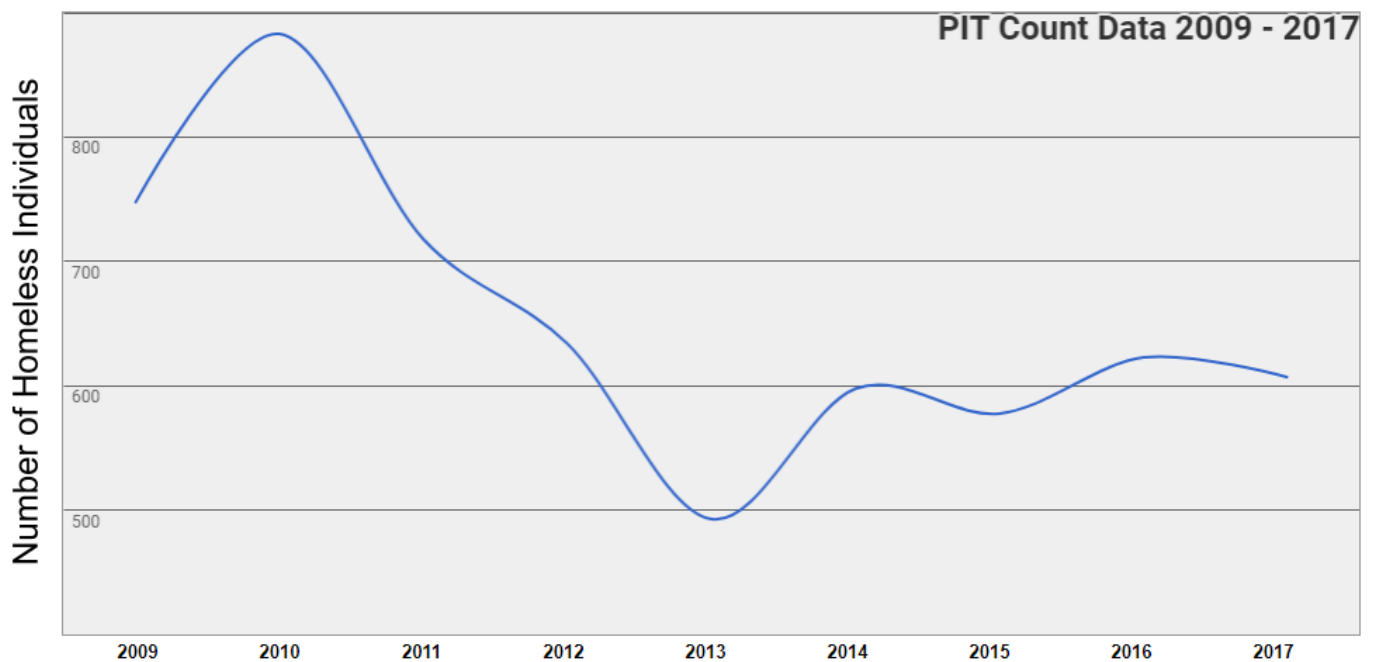
HMIS 2017 Partners

- AltaPointe Health Systems
- Dumas Wesley
- Family Promise of Mobile
- Franklin Primary Health Care
- McKemie Place
- Mobile Area Interfaith Conference
- Salvation Army of Coastal Alabama
- Volunteers of America
- Housing First, Inc.



POINT-IN-TIME COUNT

During the last ten days of January, communities nation-wide participate in the HUD mandated annual Point-in-Time Count to capture a snapshot of homelessness in the United States. One-hundred seventeen volunteers in our community surveyed sheltered and unsheltered individuals experiencing homelessness on



606

Individuals were identified as homeless in 2017

PROJECT HOMELESS CONNECT

Project Homeless Connect is an annual event which provides a centralized location for services desperately needed by homeless citizens in Mobile and Baldwin counties. PHC provides health and wellness services, legal assistance, dental and vision screenings, and access to housing assistance and mainstream resources (ID cards, food stamps, etc.). All services are provided free of charge for participants.

343

Clients Attended

741

Volunteers Assisted



**107 State ID
Cards Issued**



**21 Employers Taking
Applications**



**159 Participants
Seen in Health
and Wellness
Clinic**



55 Service Providers



**78 Participants
Received Legal
Services**

2016-2017 FUNDING

CoC Program Funding

Community Housing Program	\$928,947
Community Connections Network	\$611,799
Rapid Re-Housing for Families & Youth	\$562,506
Disabled Homeless Program	\$518,361
Chronic Permanent Housing	\$421,197
Shelter-Plus Care	\$253,643
Rapid Re-Housing	\$191,506
Community Connections Network Expansion	\$141,174
Homeless Management Information System	\$107,000
CoC Planning	<u>\$115,144</u>
Total:	\$3,851,277

Emergency Solutions Grants

Alabama Dept. of Economic and Community Affairs (ADECA)

Family Haven Emergency Shelter	\$153,900
Domestic Violence Shelter	\$200,00
Rapid Re-Housing	\$129,600
Prevention	\$46,400
Homeless Management Information System	\$15,000
Administrative	<u>\$15,000</u>
Total:	\$559,900

Mobile County Commission

Rapid Re-Housing	\$57,193
Prevention	\$18,135
Emergency Shelter	\$30,000
Administrative	\$10,161
Homeless Management Information System	<u>\$20,000</u>
Total:	\$135,489

City of Mobile

Domestic Violence Shelter	\$62,000
Women's Shelter	\$20,000
Family Shelter	\$26,000
Transitional Housing	<u>\$42,305</u>
Total:	\$150,305

PROJECT ELIGIBILITY

Renewal projects must meet minimum project eligibility, capacity, timeliness, and performance standards identified in the NOFA or they will be rejected from consideration for funding. When considering renewal projects for award, the board will review information in HUD's Line of Credit Control System (LOCCS), Annual Performance Reports (APRs), and information provided from the local HUD/CPD Field Office, including monitoring reports and A-133 audit reports as applicable. The board will also review adherence to performance standards for any prior grants and will assess projects using the following criteria on a pass/fail basis:

- Coordinated Entry Participation - Project must receive 100% of program participants through the coordinated entry process.
- Housing First Model and Low-Barrier Implementation - Project must certify adherence to the Housing First Model in the eSnaps project application form.
- Documented and Secured Minimum Match - All necessary matching funds must be identified and their commitment must be documented.
- Applicant is active CoC Participant - Agencies must have representation in the CoC General Membership.
- Application is complete with consistent data.
- Renewal projects must demonstrate data quality accuracy of no less than 90%.
- Acceptable organizational audit/financial review.
- Documented organizational financial stability and capacity for

All projects must meet basic eligibility requirements as outlined in 24 CFR 578.

All projects must also meet eligibility and threshold requirements as outlined in the 2017 CoC Program NOFA.

PROJECT RANKING

HUD requires the CoC to rank all projects into two tiers. “Tier 1” is equal to 96 percent of the CoC’s FY 2017 Annual Renewal Demand (ARD). “Tier 2” is the difference between Tier 1 and the CoC’s ARD plus any amount available for a permanent housing bonus. The CoC’s ranking process is intended to be a coordinated, inclusive, and outcome-oriented community process for the ranking and selection of project applications.

When ranking renewal projects, the CoC considers objective criteria and data elements from the project’s Annual Performance Report (APR). The following measurements are taken from the APR and data in the Homeless Management Information System to help guide the ranking process:

- Data quality
- Bed utilization
- Number of persons served
- Percentage of persons who retained or obtained permanent housing
- Percentage of adult participants who obtained or increased income
- Percentage of participants returning to homelessness
- Capacity to serve high-need populations

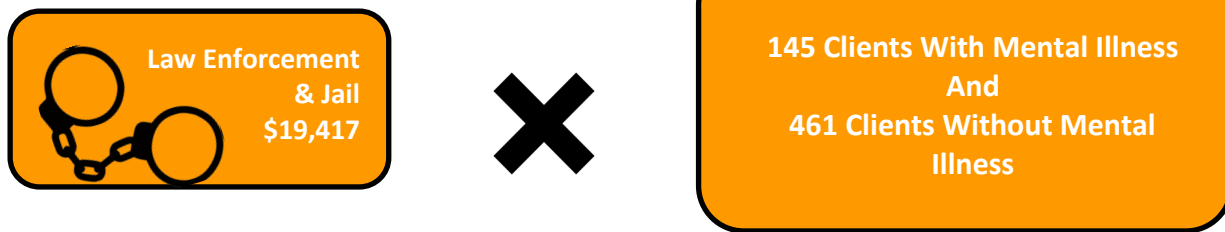
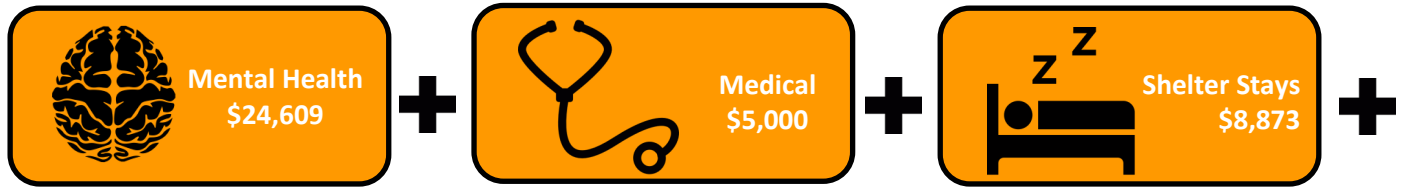
The CoC will also assess the project’s continued adherence to the Housing First Model and participation in the HUD-mandated Coordinated Entry process.

New projects are ranked based on criteria intended to assess their target population’s level of need, the project’s capacity for administering the assistance program, and the level of efficiency at which they can manage a federal grant. The following elements are considered when ranking a new project:

- Experience with the proposed housing project
- Demonstrated ability to meet minimum eligibility requirements
- Efficient process for accepting new clients which ensures there are minimum barriers to receiving services and assistance is terminated only in the most severe cases.
- Effective use of federal and public funding.
- Understanding of the target population’s needs and demonstrating an ability to set performance measurements to ensure efficient and effective provision of services.
- Ability to rapidly implement the proposed project.
- Cost-effectiveness of the project
- Participation with the Coordinated Entry process

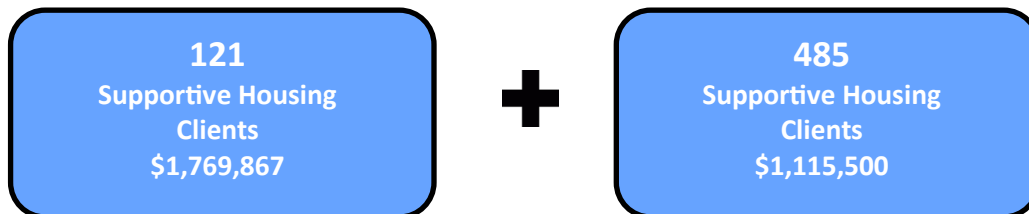
FY2017 CoC Program Project Ranking						
Rank	Organization	Project Name	Project Type	Ranked Funding Request	Award Amount	Difference Between Request & Award
1	Housing First, Inc.	HMIS	HMIS	\$ 107,000	\$ 107,000	\$ -
2	Housing First, Inc.	Community Connections Network	SSO - CE	\$ 752,973	\$ 752,973	\$ -
3	Housing First, Inc.	HMIS Expansion	HMIS	\$ 66,723	\$ 66,723	\$ -
4	Housing First, Inc.	Disabled Homeless Program	PSH	\$ 518,361	\$ 562,261	\$ 43,900
5	Housing First, Inc.	Community Housing Program	PSH	\$ 928,947	\$ 1,008,672	\$ 79,725
6	Mobile Area Interfaith Conference	Returning Citizens Housing Program	TH-RRH	\$ 224,168	\$ 232,448	\$ 8,280
7	AltaPointe Health Systems	Permanent Housing	PSH	\$ 421,197	\$ 457,641	\$ 36,444
8	AltaPointe Health Systems	Shelter Plus Care	PSH	\$ 421,197	\$ 284,459	\$ 30,816
9	Housing First, Inc.	Family Youth Services	RRH	\$ 238,953	\$ 238,953	\$ -
		CoC Planning	-	<i>No Ranking Necessary</i>	\$ 112,058	\$ -
9 (Tier 2)	Housing First, Inc.	Family Youth Services	RRH	\$ 448,336	\$ -	\$ (448,336)
Rejected	Holiday Transitional Center	Holiday Transitional Center	TH-RRH	\$ -	\$ -	
Total Award					\$ 3,823,188	

ANNUAL COST OF HOMELESSNESS



= \$24,045,045

Annual Cost of Homelessness to Our Community



= \$2,885,367

Annual Cost of Permanent Housing Programs

Homelessness does not just impact individuals and their families.
Homelessness has a profound impact on entire communities.
Let's unite to **end homelessness**, serving those in need and saving
our community an annual amount of:

\$21,159,678





Carol Thompson
Chair



Warren Greene
Vice Chair

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Zina May
Secretary



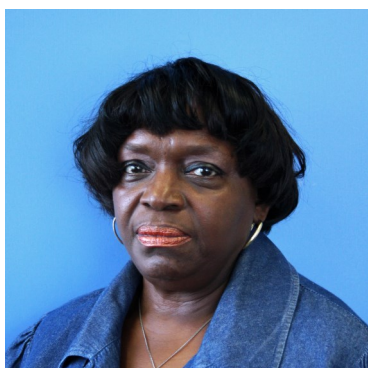
Denise Riemer
Member



Phillip Davenport
Member



Pam Maumenee
Member



Vickery Jones
Member

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Beverly Reed
Member



Christine Fouty, M.D.
Member

BOARD OF DIRECTORS



Marie Mhoon
Member



Michon Trent
Member



Stephanie Streeter
Member



Ira L. Bates, Jr.
Member



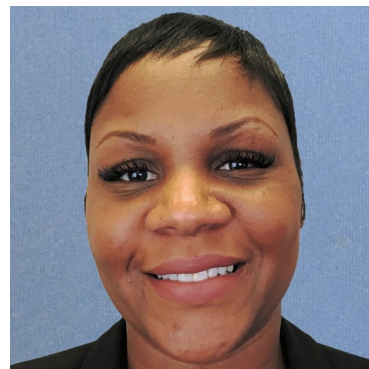
Jimmy Calvert
Member

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Alethea Hill
Member



Sharon Murrill
Member



Ciji Bendolph
Member

BOARD OF DIRECTORS

ORGANIZATION**REPRESENTATIVES**

AIDS Alabama South	Lanita	Kharel
Aids Alabama South	Jasmine	Pettway
Alabama Department of Mental Health	Zina	May
Alabama Department of Mental Health	Vickery	Jones
Alabama Power Company	Sharon	Murrill
AltaPointe Health Systems	Pam	Maumenee
Baldwin Family Violence Shelter	Joanne	Sheils
Bancorp South Bank	Terry	Harbin
City of Mobile	Michon	Trenton
City of Mobile	Beverly	Reed
Department of Human Resources	Stephanie	Streeter
Dumas Wesley Community Center	Kate	Carver
Exodyne, Inc.	LaKeisha	McGill
Family Promise of Coastal Alabama	Diane	McCaskey
Franklin Primary Health Care	Eunice	Blakely
Franklin Primary Health Care for the Homeless	Jimmy	Calvert
Holiday Transitional Center	Patsy	Alexander
Homeless Advocate—Retired, Mobile Chamber of Commerce	Herman	Tinsley
Homeless Advocate—Retired, Bishop State Community College	Carol	Thompson

ORGANIZATION**REPRESENTATIVES**

Housing First, Inc.	Eric	Jefferson
IMC—Hospitalist, P.C. / Infirmary Health	Dr. Christine	Fouty
Legal Services Alabama	Ann	Brown
Mobile Area Interfaith Conference	Dan	Williams
Mobile Development Enterprises Mobile Housing Board	Marie	Mhoon
McKemie Place	Jessica	James
Mobile County Commission	Phillip	Davenport
Mobile County Public School System	Ciji	Bendolph
Mobile County Public School System	Denise	Riemer
Penelope House	Tonie Ann	Torrans
Penelope House	Deirdre	Williams
The First Bank	Ira	Bates
The Salvation Army	Major Thomas	Richmond
The Salvation Army	Angel	Steadman
USA Health	Warren	Greene
USA School of Nursing	Margaret	Moore-Nadler
Waterfront Rescue Mission	DeKendell	Young
Volunteers of America Southeast	Emily	Head

**HOMELESS COALITION
OF THE ALABAMA GULF COAST
CONTINUUM OF CARE
AL-501**



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