

**HOMELESS COALITION  
OF THE ALABAMA GULF COAST  
CONTINUUM OF CARE #AL-501**



**2018  
ANNUAL REPORT**

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# CoC CHAIR LETTER

Dear Friends and Supporters:

On behalf of the local Continuum of Care, the Homeless Coalition of the Gulf Coast, we welcome each of our member agencies and the public to the bi-annual Community Report Meeting. The CoC Board of Directors, through our relationships with many community agencies, is charged with coordinating and implementing a community-wide system for serving citizens experiencing homelessness in Mobile and Baldwin counties.

Each year there are challenges to be addressed in order to meet local needs and to stay within the complex guidelines and priorities established by the various funding agencies to deliver needed services to our community's most vulnerable. On behalf of the CoC, we wish to thank partner service providers for their efforts in eradicating homelessness; Housing First, Inc. administrators and staff for their efforts and role as the CoC's Collaborative Applicant; and the CoC Board Members for their dedication and work on the Board and standing committees. It is only through these community linkages that we are able to work towards ending homelessness in our community.

This year we have several members of the CoC board that will be cycling off, based on our Governance Charter. We have been actively recruiting new members to fill these positions. Officer terms are being completed. The slate of new Officers will begin July 1, 2019 and their service will be for the next two years. HUD provides direction as to the membership of the CoC Board. Currently the CoC Board has members from local governments, businesses, civic groups, community agencies, healthcare entities, homeless service providers, institutions of higher learning, housing authorities, mental health providers, and educational entities. Our targeted recruitment for membership has been to add members from these identified areas, based on HUD's recommendation.

Each year, according to the requirements of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act, the CoC reviews and ranks project applications for HUD funding. The results of this process are further detailed in this report. During the FY 2018 HUD CoC Program Competition, all Tier 1 projects were funded and approved by HUD for a total of **\$3,587,306**. Rapid Rehousing for Families and Youth was funded with an increase of **\$207,935**. Unfortunately, one renewal project for Rapid Rehousing and Transitional Housing was not funded by HUD, eliminating a grant for **\$232,448**.

Planning and exploration of resources to meet local unmet needs through a variety of funding mechanisms continues. Efforts are being made to identify local resources to create a Homeless HUB. This is being spearheaded by Loaves and Fishes and many community agencies. While funding is available through HUD and other funding source to meet some needs, it takes a community to address unmet needs locally. Addressing the needs of citizens experiencing homelessness maximizes the use of our funding sources and improves quality of life for all. It is only through collaborations such as this with community stakeholders that innovative solutions and resources to end homelessness are implemented.

The CoC Board and its member organizations express our deepest gratitude to Housing First, Inc. for providing staff support to the CoC in pursuing our mission of preventing, reducing, and striving to end homelessness.

In Partnership,



Carol K. Thompson, M.R.C., Ed.S.  
CoC, Board of Directors Chair

# WHAT IS THE CONTINUUM OF CARE?

A Continuum of Care is a group of representatives from local organizations, assembled to plan for and provide a system of outreach, engagement, and assessment; emergency shelter, rapid re-housing, transitional housing, permanent supportive housing; and prevention strategies to address the various needs of the homeless or those at risk of homelessness within their geographic region.

## Examples of CoC Representatives

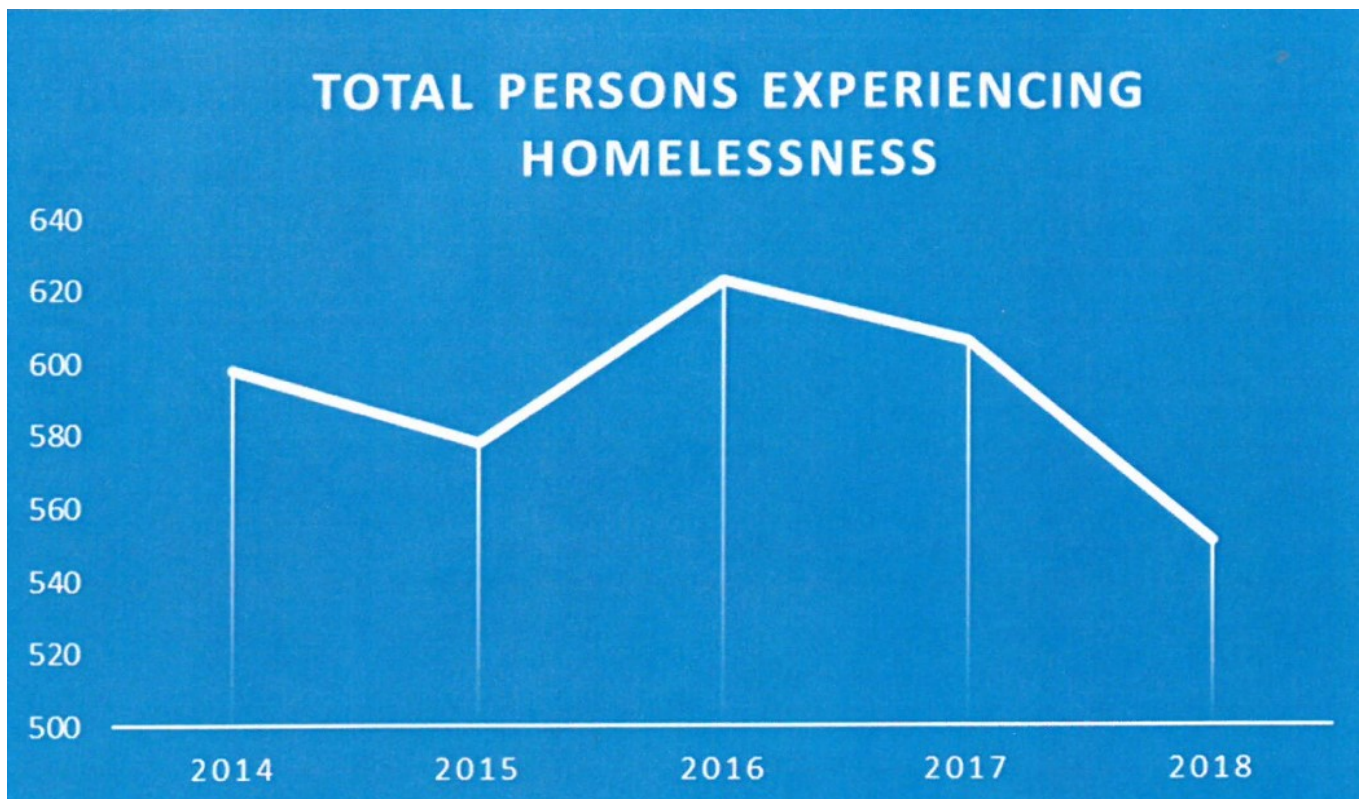
- Nonprofit homelessness assistance providers
- Victim services providers
- Faith-based organizations
- Governments
- Businesses
- Advocacy Groups
- Public Housing Authorities
- School districts
- Social services providers
- Mental health agencies
- Hospitals
- Universities
- Affordable housing developers
- Law enforcement agencies
- Organizations serving veterans
- Homeless or formerly homeless individuals

# RESPONSIBILITIES OF THIS CONTINUUM OF CARE

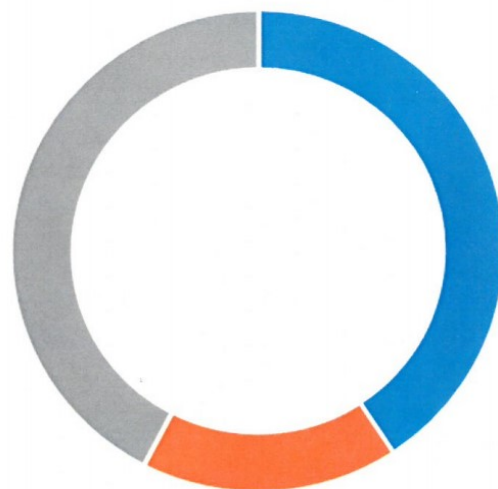
- Conducting the federally required, year-round community-organizing needs assessment and planning process for addressing and ending homelessness.
- Developing and submitting an annual application to HUD for the jurisdictionally assigned pro rata share of federal funds available for sponsor-based projects to serve and house homeless citizens.
- Monitoring and making recommendations regarding projects funded through this process, and providing oversight of project outcomes.
- Operating the federally mandated Homeless Management Information System.
- Reviewing and approving an annual Point-In-Time Count plan, and empowering a lead agency to coordinate and conduct the count.
- Plan and produce annual Project Homeless Connect—a one day service fair for homeless individuals and families. Services include legal services, state ID cards, housing assistance, work-force development, health & wellness, and other services provided at no cost.
- Providing citizens of the two-county area with information and resources about the availability of services and homeless assistance programs.

# POINT-IN-TIME COUNT

During the last ten days of January, communities nation-wide participate in the HUD mandated annual Point-in-Time Count to capture a snapshot of homelessness in the United States. Eighty six volunteers in our community surveyed sheltered and unsheltered individuals experiencing homelessness on January 24, 2018.



**551**  
Individuals were identified  
as experiencing homelessness  
in 2018



■ Emergency Sheltered ■ Transitional Housing ■ Unsheltered

# HOMELESSNESS IN ALABAMA

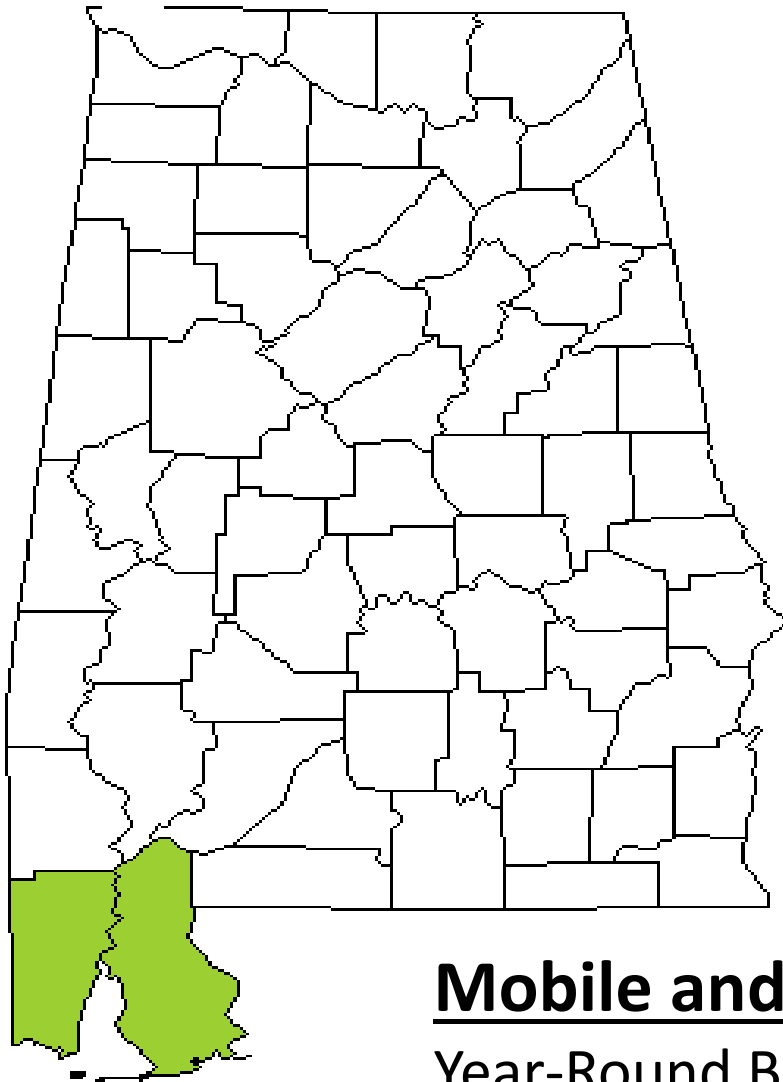
(Data derived from state and local Point-In-Time and Housing Inventory Count [2018])

## State of Alabama

Year-Round Beds\*: 6,814

Sheltered Homeless Persons: 2,424

Unsheltered Homeless Persons: 1,010



## Mobile and Baldwin Co.

Year-Round Beds: 698

Sheltered Homeless Persons: 318

Unsheltered Homeless Persons: 233

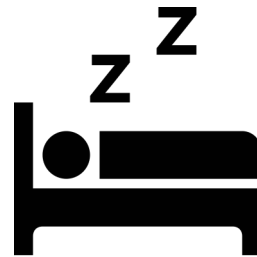
\*Each bed is indicative of one space available to serve a person experiencing homelessness through Emergency Shelter, Transitional Housing, or Permanent Housing Projects (Permanent Supportive Housing; Rapid Re-Housing)

# ANNUAL COST OF HOMELESSNESS

Homelessness does not only impact individuals and their families. Homelessness impacts entire communities.

Consider the **551** individuals identified in the 2018 Point In Time Count:

**Continued homelessness means continued and increased need for mental health services, emergency medical care, emergency shelter, and interactions with law enforcement and the legal system.**



Research by the U.S. Dept. of Housing and Urban Development (2010) and the U.S. Interagency Council on Homelessness (2017) indicates continued homelessness for 551 persons, based on length of time homeless and family structure, could annually cost this community **\$13.2+ million.**



The average cost of providing Permanent Housing - based on family structure, level of need, and length of time experiencing homelessness— indicates it would cost **\$2.3 million** to provide 551 persons with a **permanent, lasting solution to homelessness.**

Further, low-barrier access to permanent housing, intensive case management, and other needed services is over 80% faster at ending an individual's homelessness than relying on traditional community supports (Urban Institute, 2018).

**Housing is over**



**cheaper than homelessness.**

# COORDINATED ENTRY

Coordinated Entry is a system designed to unite service-provider efforts, create a real-time list of individuals in the community who are experiencing a housing crisis, and efficiently link applicants with the resources needed to prevent or end a homelessness. Coordinated Entry uses standardized screening tools to ensure all persons experiencing a housing crisis in Mobile County and Baldwin County are equally and fairly assessed. Coordinated Entry also ensures resources are first applied to those with the greatest service needs and highest levels of vulnerability. The system takes a “no wrong doors” approach and can be accessed through outreach efforts, via telephone, or in person to provide services with as few barriers as possible.



**2,505**

**Applicants Assessed**



**720**

**Individuals**

**Obtained Permanent Housing**



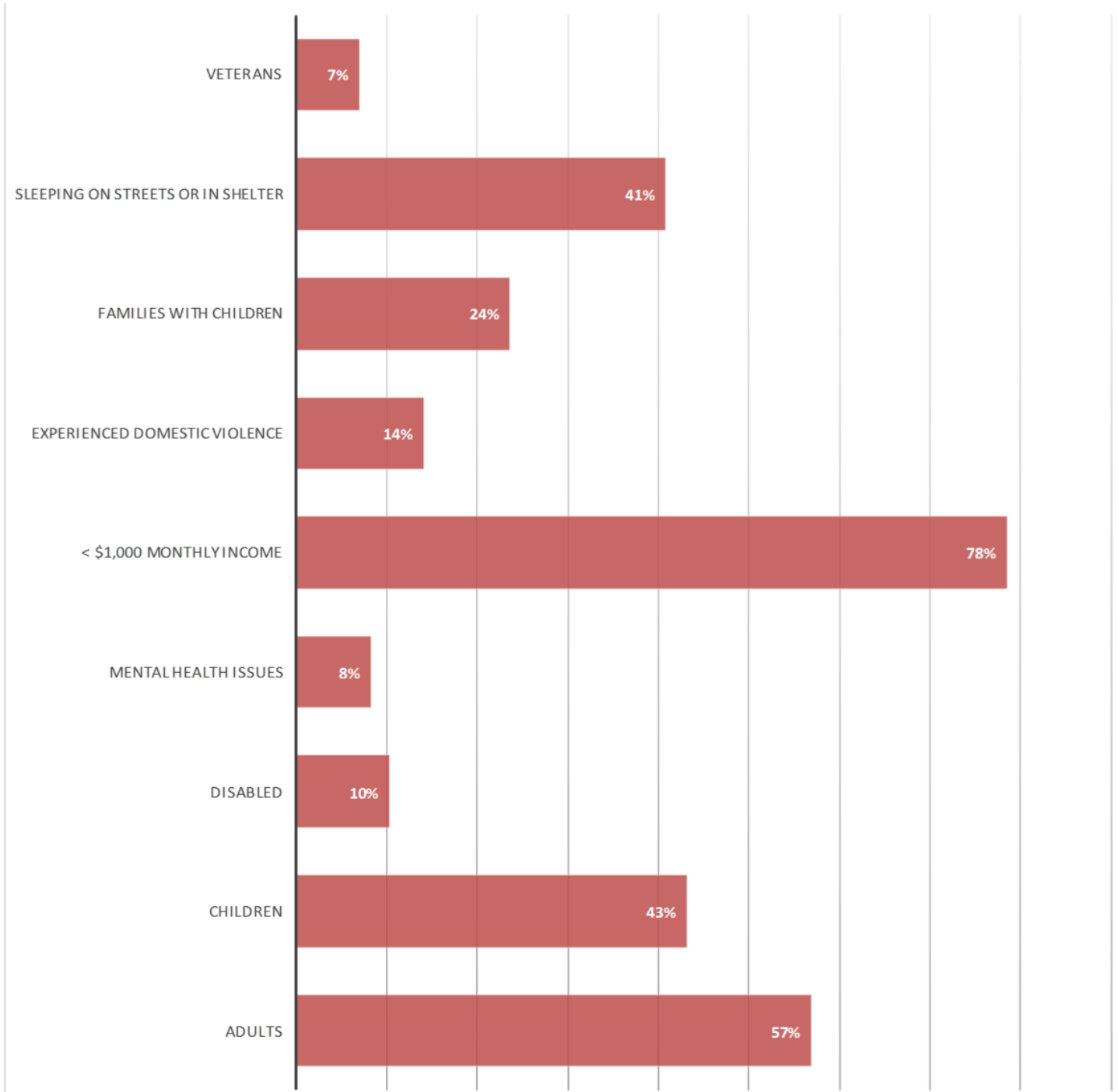
**1,877**

**Individual Referrals**

Data reported from 10/01/2017—09/30/2018

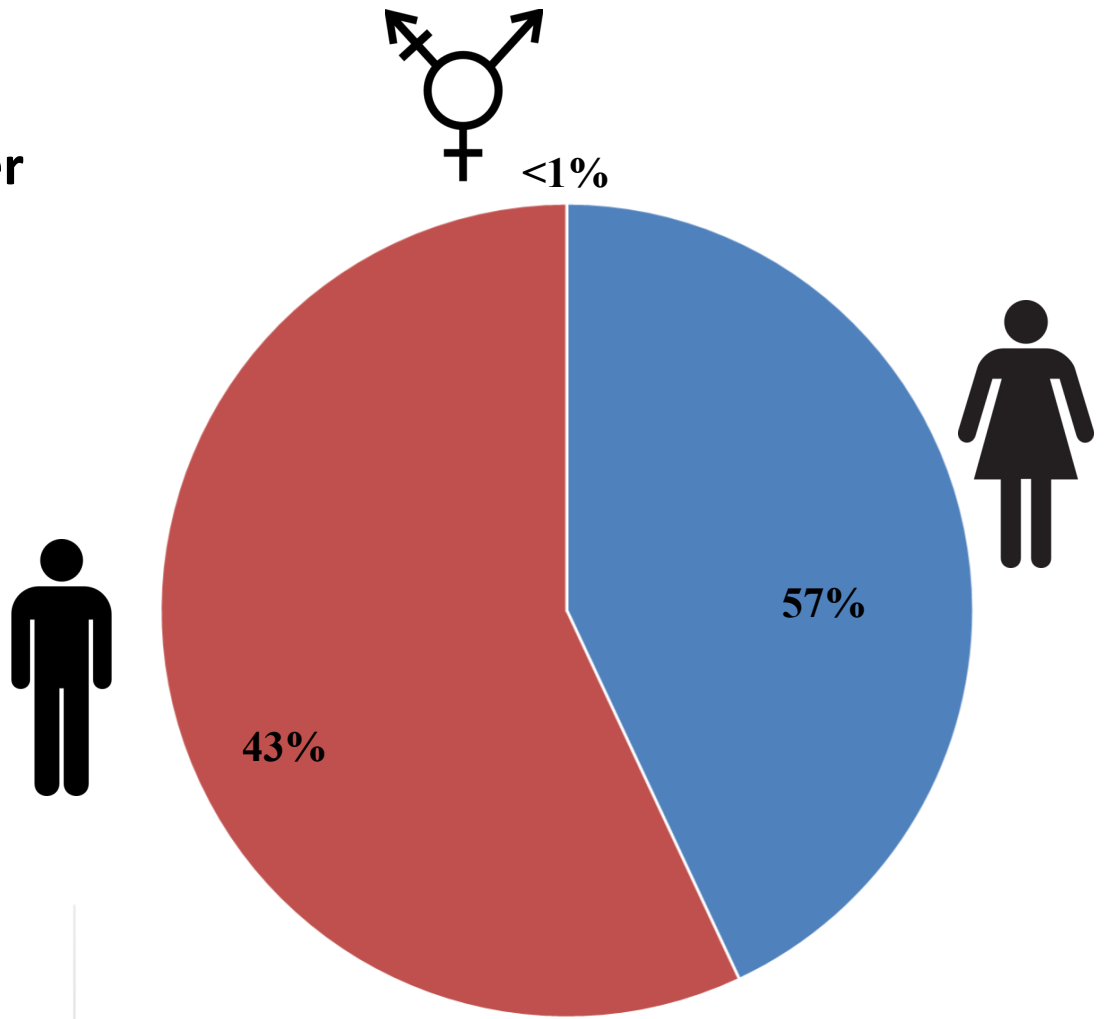
# WHO IS EXPERIENCING A HOUSING CRISIS IN OUR COMMUNITY?

(Data obtained through community's Coordinated Entry system.)

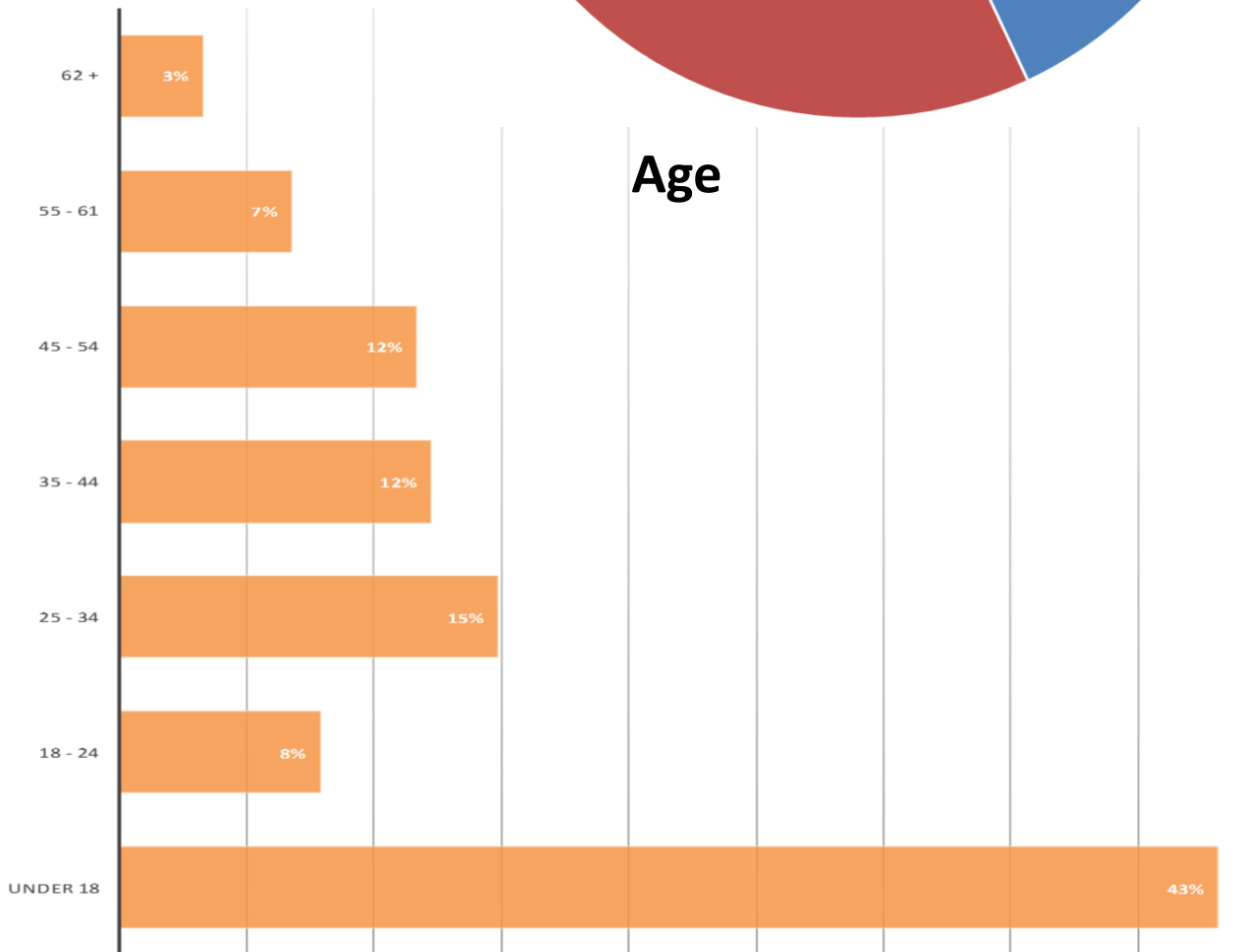


Cont'd.

Gender



Age



# SUPPORTIVE SERVICES FOR VETERAN FAMILIES



**175 Individuals**

**Obtained**

**Permanent Housing**

Housing stability can be drastically impacted by joblessness, limited income, substance use, disability, mental illness, criminal history, poor credit, and traumatic life experiences. The Supportive Services for Veteran Families (SSVF) program seeks to address these issues for veterans and their families. SSVF provides short-term, intensive case management and temporary financial assistance designed to link veterans and their families with permanent housing solutions to prevent and end veteran homelessness.

**289 Individuals, Representing**

**167 Households**

**Served in 2018**



# HOMELESS MANAGEMENT INFORMATION SYSTEM

The Homeless Management Information System is a locally operated information system used to collect data about individuals and families seeking services to prevent and end homelessness. The system is an integral part of the community's collaborative efforts as it allows providers to track the provision of services, maintain current case plans, and efficiently coordinate with other agencies.

## HMIS 2018 Partners

- AltaPointe Health Systems
- Dumas Wesley
- Family Promise of Mobile
- Franklin Primary Health Care
- Lifelines Counseling Services
- McKemie Place
- Mobile Area Interfaith Conference
- Salvation Army of Coastal Alabama
- Volunteers of America
- Housing First, Inc.

**75**

**Users  
in 2018**



# PROJECT HOMELESS CONNECT

Project Homeless Connect is an annual event which provides a centralized location for services desperately needed by homeless citizens in Mobile and Baldwin counties. PHC provides health and wellness services, legal assistance, dental and vision screenings, and access to housing assistance and mainstream resources (ID cards, food stamps, etc.). All services are provided free of charge for participants.

**352**

**Clients Attended**

**760**

**Volunteers Assisted**



**109**

State ID Cards  
Issued



**151**

Participants  
Seen in Health  
and Wellness  
Clinic



**53**

Service Providers



**90**

Participants  
Received Legal  
Services

# 2017-2018 FUNDING

## CoC Program Funding

CoC Planning Activities	\$112,058
Community Connections Network	\$752,973
Community Housing Program	\$1,008,672
Disabled Homeless Program	\$562,261
Homeless Management Information System	\$173,723
Permanent Housing for Chronic Homeless	\$457,641
Rapid Re-Housing for Families & Youth	\$269,409
Returning Citizens Housing Program	\$232,448
Shelter Plus Care	\$284,459

**Total: \$3,853,644**

## Emergency Solutions Grants

### Alabama Dept. of Economic & Community Affairs (ADECA)

Domestic Violence Shelter	\$89,000
Family Shelter	\$57,000
Women's Shelter	\$54,000
Prevention	\$61,860
Rapid Re-Housing	\$83,287
Homeless Management Information System	\$8,300
Street Outreach	\$30,000
Administrative	\$7,373

**Total: \$390,820**

### City of Mobile

Domestic Violence Shelter	\$40,000
Family Shelter	\$50,000
Transitional Housing	\$40,000
Women's Shelter	\$25,000

**Total: \$155,000**



# PROJECT ELIGIBILITY

Renewal projects must meet minimum project eligibility, capacity, timeliness, and performance standards identified in the NOFA or they will be rejected from consideration for funding. When considering renewal projects for award, the board will review information in HUD's Line of Credit Control System (LOCCS), Annual Performance Reports (APRs), and information provided from the local HUD/CPD Field Office, including monitoring reports and A-133 audit reports as applicable. The board will also review adherence to performance standards for any prior grants and will assess projects using the following criteria on a pass/fail basis:

- Coordinated Entry Participation - Project must receive 100% of program participants through the coordinated entry process.
- Housing First Model and Low-Barrier Implementation - Project must certify adherence to the Housing First Model in the eSnaps project application form.
- Documented and Secured Minimum Match - All necessary matching funds must be identified and their commitment must be documented.
- Applicant is active CoC Participant - Agencies must have representation in the CoC General Membership.
- Application is complete with consistent data.
- Renewal projects must demonstrate data quality accuracy of no less than 90%.
- Acceptable organizational audit/financial review.
- Documented organizational financial stability and capacity for

**All projects must meet basic eligibility requirements as outlined in 24 CFR 578.**

**All projects must also meet eligibility and threshold requirements as outlined in the 2018 CoC Program NOFA.**

# PROJECT RANKING

HUD requires the CoC to rank all projects into two tiers. “Tier 1” is equal to 96 percent of the CoC’s FY 2018 Annual Renewal Demand (ARD). “Tier 2” is the difference between Tier 1 and the CoC’s ARD plus any amount available for a permanent housing bonus. The CoC’s ranking process is intended to be a coordinated, inclusive, and outcome-oriented community process for the ranking and selection of project applications.

When ranking renewal projects, the CoC considers objective criteria and data elements from the project’s Annual Performance Report (APR). The following measurements are taken from the APR and data in the Homeless Management Information System to help guide the ranking process:

- Data quality
- Bed utilization
- Number of persons served
- Percentage of persons who retained or obtained permanent housing
- Percentage of adult participants who obtained or increased income
- Percentage of participants returning to homelessness
- Capacity to serve high-need populations

The CoC will also assess the project’s continued adherence to the Housing First Model and participation in the HUD-mandated Coordinated Entry process.

New projects are ranked based on criteria intended to assess their target population’s level of need, the project’s capacity for administering the assistance program, and the level of efficiency at which they can manage a federal grant. The following elements are considered when ranking a new project:

- Experience with the proposed housing project
- Demonstrated ability to meet minimum eligibility requirements
- Efficient process for accepting new clients which ensures there are minimum barriers to receiving services and assistance is terminated only in the most severe cases.
- Effective use of federal and public funding.
- Understanding of the target population’s needs and demonstrating an ability to set performance measurements to ensure efficient and effective provision of services.
- Ability to rapidly implement the proposed project.
- Cost-effectiveness of the project
- Participation with the Coordinated Entry process

FY2018 CoC Competition Project Ranking

Rank	Organization Name	Renewal, New, Expansion	Project		Funding	Awarded	Difference
			Type	Project Name	Ranked/Requested		
1	Housing First, Inc.	Renewal	SSO - CE	Community Connections Network	\$ 752,973	\$ 752,973	\$ -
2	Housing First, Inc.	Renewal	HMIS	Homeless Management Information System	\$ 173,723	\$ 173,723	\$ -
3	Housing First, Inc.	Renewal	RRH	RRH for Families & Youth	\$ 269,409	\$ 252,849	\$ 207,935 Incl. Exp.
4	Housing First, Inc.	Renewal	PSH	Disabled Housing Program	\$ 562,261	\$ 562,261	\$ -
5	Housing First, Inc.	Renewal	PSH	Community Housing Program	\$ 1,008,672	\$ 1,008,672	\$ -
6	AltaPointe Health Systems	Renewal	PSH	Shelter + Care	\$ 284,459	\$ 266,939	\$ (17,520)
7	AltaPointe Health Systems	Renewal	PSH	Permanent Housing for Chronic Homeless	\$ 457,641	\$ 457,641	\$ -
8	Housing First, Inc.	Expansion	RRH	RRH for Families & Youth Expansion	\$ 7,953	\$ 224,495	
8	Housing First, Inc.	Expansion	RRH	RRH for Families & Youth Expansion	\$ 216,542		
9	Mobile Area Interfaith Conference	Renewal	TH/RRH	Returning Citizens Housing Program	\$ 232,448	\$ -	\$ (232,448)
N/A	Housing First, Inc.	N/A	PL&A	CoC Planning	\$ 112,248.00	\$ 112,248.00	

Ranking approved by CoC Board of Directors August 30, 2018



**Carol Thompson  
Chair**



**Warren Green  
Vice Chair**



**Zina May  
Secretary**



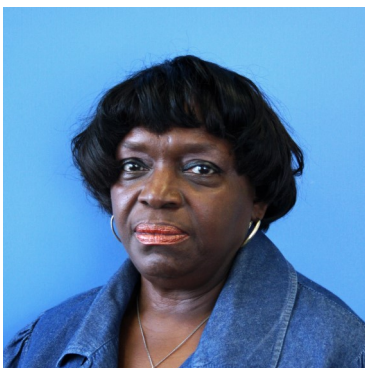
**Denise Riemer  
Member**



**Phillip Davenport  
Member**



**Pam Maumenee  
Member**



**Vickery Jones  
Member**



**Beverly Reed  
Member**



**Christine Fouty, M.D.  
Member**



**Marie Mhoon  
Member**



**Michon Trent  
Member**



**Stephanie Streeter  
Member**



**Ira L. Bates, Jr.  
Member**



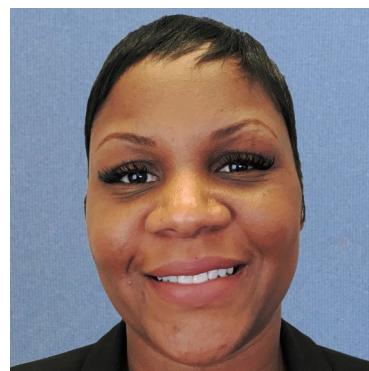
**Jimmy Calvert  
Member**

PHOTO  
NOT  
AVAILABLE

**Alethea Hill  
Member**



**Sharon Murrill  
Member**



**Ciji Bendolph  
Member**

## ORGANIZATION

## REPRESENTATIVES

AIDS Alabama South	Lanita	Kharel
	Jasmine	Pettway
Alabama Department of Mental Health	Zina	May
	Vickery	Jones
Alabama Power Company	Sharon	Murrill
AltaPointe Health Systems	Pam	Maumenee
Baldwin Family Violence Shelter	Ervin	Rhyon
	Joyce	Lumar
Bancorp South Bank	Terry	Harbin
City of Mobile	Michon	Trent
	Beverly	Reed
Department of Human Resources	Stephanie	Streeter
Dumas Wesley Community Center	Kate	Carver
Ecumenical Ministries, Inc.	Sally	Deane
Family Counseling Center of Mobile, Inc.	Chandra	Brown
	Jan	Preslar
Family Promise of Coastal Alabama	Diane	McCaskey
Franklin Primary Health Care	Eunice	Blakely
Franklin Primary Health Care for the Homeless	Jimmy	Calvert
Holiday Transitional Center	Patsy	Alexander

**CoC GENERAL MEMBERS**

## ORGANIZATION

## REPRESENTATIVES

Homeless Advocate—Retired, Mobile Chamber of Commerce	Herman	Tinsley
Homeless Advocate—Retired, Bishop State Community College	Carol	Thompson
Housing First, Inc.	Derek	Boulware
IMC—Hospitalist, P.C. / Infirmiry Health	Dr. Christine	Fouty
Legal Services Alabama	Ann	Brown
Mobile Area Interfaith Conference	Dan	Williams
Mobile Development Enterprises Mobile Housing Board	Marie	Mhoon
McKemie Place	Jessica	James
Mobile County Commission	Phillip	Davenporte
Mobile County Public School System	Ciji	Bendolph
	Denise	Riemer
Penelope House	Tonie Ann	Torrans
	Deirdre	Williams
The First Bank	Ira	Bates
The Salvation Army	Major Thomas	Richmond
USA Health	Warren	Greene
Waterfront Rescue Mission	DeKendell	Young
Volunteers of America Southeast	Deborah	Murph

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OF THE ALABAMA GULF COAST  
CONTINUUM OF CARE #AL-501**



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